### **FLINTSHIRE COUNTY COUNCIL**

REPORT TO: COMMUNITY AND ENTERPRISE OVERVIEW &

**SCRUTINY COMMITTEE** 

DATE: WEDNESDAY 8<sup>TH</sup> JULY, 2015

REPORT BY: COMMUNITY AND ENTERPRISE OVERVIEW &

**SCRUTINY FACILITATOR** 

SUBJECT: YEAR END IMPROVEMENT PLAN MONITORING

**REPORTS** 

# 1.00 PURPOSE OF REPORT

1.01 To consider elements of the 2014/15 Year End Improvement Plan Monitoring Report relevant to the Community and Enterprise Overview and Scrutiny Committee.

- 1.02 To consider the following:-
  - The levels of progress and confidence in meeting the Council's Improvement Priorities and their impacts including the milestones achieved.
  - The measures which evidence achievement and the baseline data, and targets.
  - The baseline risk assessment for the strategic risks identified in the Improvement Plan and the arrangements to control them.

# 2.00 BACKGROUND

- 2.01 The new style Improvement Plan adopted by Council in June 2013 which is aligned to the new three year Outcome Agreement, focuses on the priorities which are expected to have the most impact during 2014/15.
- 2.02 In addition to the Improvement Plan Monitoring Report, quarterly performance highlight reports will be presented from the Chief Officers. These will be similar to those previously produced for quarterly reporting.

# 3.00 CONSIDERATIONS

3.01 The Improvement Plan Monitoring Report gives an explanation of the progress being made towards delivery of the impacts set out in the Improvement Plan. The narrative is supported by measures and/or milestones which evidence achievement. In addition, there is an assessment of the strategic risks and the level to which they are being controlled.

- 3.02 For the Community & Enterprise Overview and Scrutiny Committee the following Improvement Plan sub-priority reports are attached at Appendix 1 8:-
  - Achieve the Wales Housing Quality Standard
  - Modern, Efficient and Adapted Homes
  - Extra Care Housing
  - Welfare Reform
  - Fuel Poverty
  - Business Sector Growth
  - Town and Rural Regeneration
  - Social Enterprise
- 3.03 Analysis of performance against the Improvement Plan measures is undertaken using the RAG (Red, Amber and Green) status. This is defined as follows:-

### **Performance**

- RED equates to a position of under-performance against target.
- AMBER equates to a mid-position where improvement may have been made but performance has missed the target.
- GREEN equates to a position of positive performance against target.

#### Outcome

- RED equates to a forecast position of under-performance against target at year end.
- AMBER equates to a forecast mid-position where improvement may have been made but performance will miss target at year end.
- GREEN equates to a forecast position of positive performance against target at year end.
- 3.04 The high level (RED) risk areas identified for the Community and Enterprise Overview & Scrutiny Committee, is as follows:-

#### 3.04.1 **Priority: Poverty (Fuel Poverty)**

# Number of Council homes in the Aston and Mostyn areas being converted from oil to gas.

Of the targeted 233 council homes due to have gas systems fitted, 187 homes were converted in 2014/15. There were 26 refusals. The main issues were:

- 1. The ground conditions in Mostyn caused some delay in the delivery programme as did weather conditions over the winter which resulted in Wales and West Utilities having to respond to emergency call outs across the region.
- 2. Capacity was tested due to the size of the project and in trying to balance the support provided to other large scale projects such as Vibrant and Viable Places.

# 3.04.2 Priority: Housing (Modern, Efficient and Adapted Homes) Agree the Local Development Plan's (LDP) vision, objectives and options to accommodate growth.

Progress for this high level activity was assessed as red. In excess of 700 candidate sites are being processed and assessed under consideration as part of the LDP process, this has resulted in slippage compared with the delivery agreement timetable.

# 3.04.3 Priority: Housing (Modern, Efficient and Adapted Homes) Entering into a lease agreement for 10 over 55's properties.

There has been interest in the Over 55's lease option, however progress has been delayed whilst legal complexities regarding allocated or properties were resolved. Now that these have been resolved, numbers are fully expected to grow. As at year end, 1 lease agreement had been entered into.

# 3.04.4 Priority: Housing (Modern, Efficient and Adapted Homes) Provision of a management service for 26 private rented sector properties.

The business plan projected that NEW Homes would be managing 26 units of accommodation by the end of 2014/15. The company has signed up 15 properties which is below targeted projections. Throughout the year, limited time has been available for marketing as capacity was invested on set up. It is expected the numbers will grow in the next 12 months.

#### 4.00 RECOMMENDATION

4.01 That the Committee consider the 2014/15 Year End Improvement Plan Monitoring Report, highlight concerns and feedback details of any challenge to the Corporate Resources Overview & Scrutiny Committee who are responsible for the overview and monitoring of performance.

# 5.00 FINANCIAL IMPLICATIONS

5.01 There are no specific financial implications for this report; however the Council's Medium Term Financial Plan is aligned to resource the priorities of the Improvement Plan.

# 6.00 ANTI POVERTY IMPACT

6.01 There are no specific anti poverty implications for this report, however poverty is a priority within the Improvement Plan 2014/15.

# 7.00 ENVIRONMENTAL IMPACT

7.01 There are no specific environmental implications for this report; however the environment is a priority within the Improvement Plan 2014/15.

# 8.00 EQUALITIES IMPACT

8.01 There are no equalities implications for this report.

# 9.00 PERSONNEL IMPLICATIONS

9.01 There are no personnel implications for this report.

# 10.00 CONSULTATION REQUIRED

10.01 Publication of this report constitutes consultation.

#### 11.00 CONSULTATION UNDERTAKEN

11.01 The Chief Officer Team and the Performance Leads from across the Authority have contributed to help shape the new approach to reporting.

# 12.00 APPENDICES

12.01 Appendix 1 – Achieve the Wales Housing Quality Standard

Appendix 2 – Modern, Efficient and Adapted Homes

Appendix 3 – Extra Care Housing

Appendix 4 – Welfare Reform

Appendix 5 – Fuel Poverty

Appendix 6 – Business Sector Growth

Appendix 7 – Town and Rural Regeneration

Appendix 8 – Social Enterprise

# LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985 BACKGROUND DOCUMENTS

None.

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